

Lesson 16: On the Job Training (OJT)

By Xandra

1. Dialogue

First, repeat after your tutor. Then, practice each role.

Kumiko is in training to become a caregiver in a seniors' home. Tony is the trainer.

Tony: I've given you the basics of caring for the aged. Today, I'd like you to become familiar with the daily operations of the seniors' home. Before we go out to meet the residents, do you have any questions?

Kumiko: What is the best way to deal with a difficult patient?

Tony: Patients are usually obedient. On rare occasions, we may have a patient who refuses to eat. In that case, our in-house psychologist will talk to the resident, and address the problem.

Kumiko: Thank you, sir. That's all I wanted to ask.

Tony: Very well, let's move on. I'm going to let you interact with the elderly. They **range from 70 to 92** in age. Some of them are in wheel chairs, and some of them can walk on their own.

Kumiko: Do you have any advice on how I should act towards them?

Tony: When you ask their name, it's important to look at them straight in the eyes. Smile, and say something positive.

Kumiko: That's good advice, sir.

2. Today's Phrase

First, repeat after your tutor. Then, make a few sentences using Today's phrase.

1. Our product comes in various sizes, **ranging from small to extra-large**.

2. The price **ranges from \$100 to \$500**.

3. Our employees **range from fresh graduates to senior executives**.

* **range from A to B** / (範囲などが)A から B にまたがる

3. Your Task

You are training someone to become an administrative assistant. You notice that the trainee (=your tutor) is always nervous. As a result, he/she cannot work efficiently. Talk to the trainee about your observations. Give her some advice and encouraging words.

4. Let's Talk

How long should training last? Explain your answer.

Do you think you were given good training in your company? Why do you say so?

Do you like being in training? Why or why not?

5. Today's photo

Describe the photo in your words as precisely as possible.



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